nancytolentas@yahoo.com skype: nancycuradotolentino Cape-Verdean and Portuguese. 1976

Nancy Curado Tolentino

Experienced in PEACE and SECURITY (3+ years), GOVERNANCE and ELECTIONS (5+), and MIGRATION and DEVELOPMENT (8+)

EDUCATION

- Master in Development and International Cooperation. 2010. Dissertation: "International migration and development policies in countries of origin: the case of Cape Verde". University of Lisbon, ISEG Lisbon, Portugal.
- Bachelor in **Business Administration**.2002. University of São Paulo, FEA São Paulo, Brazil.

LANGUAGES

Mother tongues:Fluent:Basic knowledge:■ Portuguese■ English■ Arabic (CEF: A2.2)■ Cape-Verdean■ French (DALF: C2)■ German (CEF: B2.1)

COMPETENCIES and SKILLS

- Member of the United Nations Single Electoral Roster (P3).
- Knowledge of Statistical Package for Social Sciences (SPSS) and database management (Access).
- Persistent, analytical, organised, proactive, creative, sound reporting skills, and a team worker.
- Very good leadership skills.
- Excellent cross-cultural communication skills.
- Capacity to live and work under pressure and in hazardous environments.

Latest TRAINING

- European Commission, DEVCO Academy. Practical Guide to Contract Procedures in EU External Actions. 2020 Feb21, Brussels.
- NATO School Oberammergau. NATO Crisis Management Course. 2019 Jan-Feb, Oberammergau.
- Clingendael Netherlands Institute of International Relations. Regional Mediation Support. 2018 Sep24-28, The Hague.
- NATO Political Affairs and Security Policy Division. Comprehensive Approach Awareness Course. 2017 Oct24-27, Brussels.
- UNITAR United Nations Institute for Training and Research. Regional training on conflict prevention and peacemaking in Africa. 2017 Feb06-15, Addis Ababa.

PROFESSIONAL EXPERIENCE

- Senior Programme Advisor, **European Centre for Electoral Support** in BELGIUM (since Jan2020). within the section Programmes and Resources Mobilization, seeks to support and ensure the quality of ECES programmes while developing new project opportunities.
- Team Leader and Focal Point, Conflict Prevention. **African Union Commission** in ETHIOPIA (Feb2018/Jul2019). Within the Peace and Security Department, in the Conflict Prevention and Early Warning Division, coordinates a team of five with the goal to perform analyses and to develop policy and response options on the political and security situations in the 10 countries of the Southern Africa region. Also, is the division's focal point for: Partnerships (especially but not limited to the UN, EU, NATO, and USA); Peace and Security Council; Peace Support Operations; flagship project Silencing the Guns by 2020; AU Agenda 2063; and AU Reform/ Peace Fund.
- Head of Unit, Panel of the Wise Secretariat: **African Union Commission** in ETHIOPIA (Feb2018/Mar2019). Within the Peace and Security Department, in the Conflict Prevention and Early Warning Division, planned, conducted and coordinated preventive diplomacy activities of the African Peace and Security Architecture pillar dedicated to direct prevention, the highly esteemed Panel of the Wise and of its two subsidiary mechanisms: Network of African Women in Conflict Prevention and Mediation (FemWise-Africa, emanating from the AU gender architecture and UNSCR 1325) and Pan-African Network of the Wise (PanWise).
- Conflict Prevention Analyst and Focal Point. **African Union Commission** in ETHIOPIA (Sep2016/Feb2018). Within the Peace and Security Department, in the Conflict Prevention and Early Warning Division, performed analyses and provided recommendations on the political and security situations in the Southern Africa Development Community (SADC) 16 countries. Additionally, was the division's focal point for: Partnerships; Peace and Security Council; Peace Support Operations; Silencing the Guns by 2020; Agenda 2063; and AU Reform/Peace Fund.
- Electoral Observer. **African Union Electoral Observation Missions** in: GABON, 02 weeks (Aug/Sep2016), observed presidential elections in the key province of Haut-Ogooué; BURKINA FASO, 02 weeks (Nov/Dec2015), observed presidential and parliamentary elections in the *Sud-Ouest* region; ETHIOPIA, 02 weeks (May/Jun2015), observed parliamentary elections in the region of Beninshangulo-Gumuz.
- Electoral Coordinator. **European Centre for Electoral Support** (European Union funded) in the UNION OF THE COMOROS, 04 months (Jan/Apr2016). Election with two events (gubernatorial and presidential). Through the Electoral Commission for the politically particular island of Anjouan (5 regions, 267 polling stations), assisted in the preparation, organization, and conduct of the 2016 elections. More precisely by coordinating logistics, training and civic education activities.
- Electoral Logistics and Operations Specialist. United Nations Development Programme in MADAGASCAR, 13 months (Aug2014/Sep2015).
 Election with one event (communal). Through the Regional Electoral Commission in the Haute-Matsiatra region (07 districts, 866 polling stations),
 Brussels, February 2020

assisted the local electoral body in the preparation, organization, and conduct of the 2015 communal election. More precisely by managing the mediators of the Electoral Conflict Early Warning project, implementing capacity reinforcement actions for women candidates, and implementing civic education plans. Additionally, supported UNDP in the creation of the regional development coordination mechanism by developing UNDP's activities at regional level.

- Electoral Adviser. **United Nations Development Programme** in GUINEA-BISSAU, 04 months (Feb/May2014). Elections with three events (parliamentary and presidential in 02 rounds). Through the Regional Electoral Commission (REC) in the Bafata region (06 sectors, 395 polling stations), assisted the local electoral body in regard to the preparation, organization, and conduct of the 2014 general elections. More precisely by monitoring logistics' preparedness and activities, supervising civic education implementation, reaching out to civil society organisations and community leaders, liaising the REC with a multinational (ECOWAS) armed force responsible for the region's electoral security, and by liaising with UNDP's country office.
- Electoral Adviser. **United Nations Peacekeeping Mission** in TIMOR-LESTE, 15 months (Jul2011/Oct2012). Elections with three events (parliamentary and presidential in 02 rounds). Under the United Nations Electoral Support Team (UNDP and UNMIT joint project), assisted the National Commission for Elections (NCE) in the Manatuto district (06 sub-districts, 47 polling stations), in regards to the preparation, organization, and conduct of the 2012 general elections. More precisely by monitoring voter registration, organising and coordinating voter and civic education activities, preparing the operational plan, supervising training sessions for NCE's 53 electoral staff in the district, and by closely liaising with the UN Police force in terms of electoral operations and security.
- Executive Assistant. West Africa Institute for International Research on Regional Integration and Social Transformations, Praia, CAPE VERDE, Nov 2009. Assisted the project coordinator on setting up the institute, a category_2 UNESCO research centre, by addressing the founding partners (ECOWAS member states, Ecobank group, UNESCO, and Government of Cape Verde); and by identifying and addressing strategic academic partners (United Nations University-CRIS and ZEI Bonn).
- Researcher. Research Centre in Economic and Organizational Sociology ISEG/University of Lisbon, PORTUGAL, since 2008. Co-authored 02 books, authored several academic articles; participated in international academic events; and produced data collection all in the migration-development nexus.
- Consultant. **Iwaytrade Management and Information Systems**, Lisbon, PORTUGAL, 14 months (Jan2005/Mar2006). Administrative and financial management of *Atlântico*, a monthly magazine with national circulation. And responsible for the Help Desk of a corporate conglomerate: Portuguese Industrial Association, Lisbon International Fair, Congress Centre of Lisbon and Iwaytrade Consultancy. Supervised 02 colleagues.
- Business Development Assistant. **Portuguese Industrial Association**, Lisbon, PORTUGAL, 09 months (Mar/Dec2004). Assisted in implementing strategies in new business development in the area of Meetings, Incentives, Conventions and Exhibitions (MICE), with focus on European tourism-oriented businesses.
- Business Administration Officer. **Siemens**, São Paulo, BRAZIL, 24 months (Jan1998/Dec1999). Within the trainee program, assisted the management of projects' cost controls and planning in important 04 business units: Energy, Telecommunications, Railways and Central Management.

Some PUBLICATIONS [some titles]: originals in Portuguese

- 2011: Tolentino N., C. Rocha, C. Tolentino and J. Peixoto [Migration, remittances and development in Africa: the case of Portuguese speaking countries] in Peixoto and Fernandes (org), [Migration in Lusophone countries] <u>Association of Portuguese Language Universities</u>, RILP n°24 2011, Lisbon.
- 2011: Tolentino N. and J. Peixoto *Migration, remittances and development in Africa: the case of Lusophone countries* <u>Africa Caribbean Pacific</u> Observatory on Migration, Background Note n°03, Brussels.
- 2011: Peixoto, J. (coord), C. Marçalo and N. Tolentino [Immigrants and social security in Portugal] <u>High Commission on Immigration and Intercultural Dialogue/SOCIUS</u>, Lisbon.
- 2009: [Migration, remittances and development: the African case] <u>Technical University of Lisbon</u>/ISEG/SOCIUS WP_09/2009, Lisbon.
- 2008: Tolentino, A., C. Rocha and N. Tolentino [The importance and impact of remittances from Cape-verdean immigrants in Portugal in the development of Cape Verde], Immigration Observatory, <u>High Commission on Immigration and Intercultural Dialogue</u>, Lisbon.

REFERENCES

- African Union Commission, Department of Peace and Security, Commissioner for Peace and Security:
 Ambassador Smaïl Chergui, CherguiS@africa-union.org (copy: TafesseworkT@africa-union.org) +251_115517700 / 4518. Addis Ababa, Ethiopia.
- United Nations Department of Political and Peacebuilding Affairs, Electoral Assistance Division, Deputy Director: Simon-Pierre Nanitelamio, simon-pierre.nanitelamio@un.org, spnanitelamio@yahoo.fr, +1_3474437490. New York, USA.
- University of Lisbon, Research Supervisor:
 João Peixoto, jpeixoto@iseq.ulisboa.pt +351 966502008. Lisbon, Portugal.

Performance appraisals and letters of recommendation available upon request.

Brussels, February 2020 2 of 2